

## Traffic Measurement and Analysis (1)

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## measurement goals

- for operations
  - trouble shooting
  - diagnosis and tuning of performance, reliability
  - usage report
  - long-term planning of capacity, equipment, cost evaluation
- for protocol/software/hardware engineering
  - trade-off in design (e.g., buffer size vs. cost)
  - to verify things are working as designed
  - to look for unexpected (important in Internet)
- for scientific interests (new discoveries)
  - characteristics of delay, throughput, loss
  - modeling (e.g., TCP, web traffic)
  - self-similarity/fractal traffic
    - ▷ abundant data, simulation tools

## measurement needs combined skills

- goals could be operational, engineering, scientific
  - all unseparable, all skills required
    - ▷ knowledge of operational environment
    - ▷ engineering of measurement tools
- output can be facts, findings, new ideas
  - new ideas are not always necessary
  - facts, especially long-term measurement, are valuable
- but you should have clear goals
  - better to start with real problems to solve
    - ▷ there are many issues and problems but some are more important than others

## why traffic measurement of Internet is so hard?

- massive, diverse and changing traffic
- mechanisms at different layers in different time scale
  - interact with each other
- dynamics
  - Internet mechanisms are adaptive and resilient
  - traditional measurement techniques are often not applicable
- pathological traffic is not unusual
  - by bugs, misconfigurations, errors, mismatches, accidents
- we still don't have good understanding

## massive volume of traffic

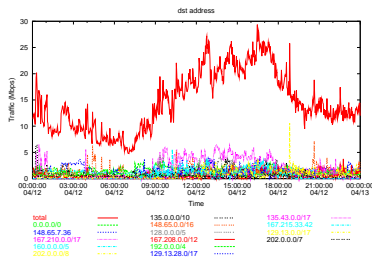
- unprecedented scale with unprecedented growth
  - e.g., traffic volume: 100Mbps traffic
    - ▷ 12MB/sec 715MB/minute 42GB/hour 1TB/day
- far more data than we can analyze
  - techniques needed to reduce data size
    - ▷ filtering: e.g., record only TCP SYN packets
    - ▷ aggregation: e.g., flow-based accounting
    - ▷ sampling: e.g., record 1 in n packets
- still, details matter
  - a big impact often comes
    - ▷ from small fraction
    - ▷ from minor differences

## diverse traffic

- large variation in traffic mix between sites
- backbone vs. access links
  - access line types: fiber, ADSL, modem, wireless, satellite
    - ▷ differences in bandwidth, delay, loss
- typical traffic doesn't exist!

## constant change of traffic pattern

- daily, weekly traffic pattern
- trend changes over time
  - web completely changed traffic pattern
- hard to predict future!



## time scale of traffic management

- long-term
  - capacity planning
- day
  - pricing (off-time rate discount)
- session
  - service pricing, admission control, routing
- round-trip time
  - end-to-end flow control, various timeout mechanisms
- packet time
  - packet scheduling
- less than packet time
  - link layer dependent

## Internet dynamics

- dynamics
  - packet switching
    - statistical multiplexing
    - queueing
  - feedback mechanisms
    - at different layers in different time scale
    - e.g., TCP congestion control
- scaling property
  - Internet traffic is bursty
    - correlation, long-range dependences
  - traditional measurement techniques often not applicable
    - e.g., independent (memoryless) events, random sampling
  - median and 90th-percentile more useful than mean and stddev
    - try log-scale plots to see scaling property

## other issues

- problems often occur at boundaries of different networks
  - cooperation needed but not easy
- operators vs. researchers
  - different interests and culture
  - build good relationship
- cost: measurement doesn't come free
  - willingness to invest
- privacy in traffic data
- companies often do not publish results

## commonly-used management tools

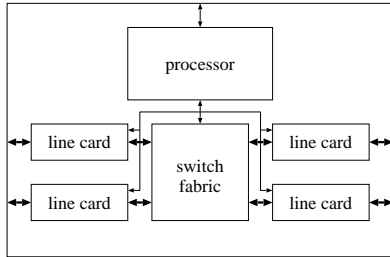
- quick overview
  - ping
    - reachability, round-trip time
  - traceroute
    - path detection
  - tcpdump
    - packet capturing
  - SNMP
    - usage monitoring

## ping

- a popular and widely-available tool to check connectivity
- ICMP-echo request/reply
- limitations
  - ping responses do not mean network is working correctly
  - ICMP is not representative of host/network performance

## router architecture

- fast path: hardware assisted processing
- slow path: software processing



## ping sample output

```
% ping -c10 www.ait.ac.th
PING www.ait.ac.th (202.183.214.46): 56 data bytes
64 bytes from 202.183.214.46: icmp_seq=0 ttl=113 time=220.550 ms
64 bytes from 202.183.214.46: icmp_seq=1 ttl=113 time=241.832 ms
64 bytes from 202.183.214.46: icmp_seq=2 ttl=113 time=228.779 ms
64 bytes from 202.183.214.46: icmp_seq=3 ttl=113 time=220.574 ms
64 bytes from 202.183.214.46: icmp_seq=4 ttl=113 time=219.312 ms
64 bytes from 202.183.214.46: icmp_seq=5 ttl=113 time=217.608 ms
64 bytes from 202.183.214.46: icmp_seq=6 ttl=113 time=218.355 ms
64 bytes from 202.183.214.46: icmp_seq=7 ttl=113 time=221.564 ms
64 bytes from 202.183.214.46: icmp_seq=8 ttl=113 time=218.330 ms
64 bytes from 202.183.214.46: icmp_seq=9 ttl=113 time=219.085 ms

--- www.ait.ac.th ping statistics ---
10 packets transmitted, 10 packets received, 0% packet loss
round-trip min/avg/max/stddev = 217.608/222.599/241.832/7.084 ms
```

## traceroute

- exploit TTL (time-to-live) of IP
  - router returns ICMP TIME EXCEEDED to the sender when TTL becomes 0
- limitations
  - path may change over time
  - path may be asymmetric
  - reports one of the interfaces of router

## traceroute sample output

```
% traceroute www.ait.ac.th
traceroute to www.ait.ac.th (202.183.214.46), 64 hops max, 44 byte packets
 1  entry (133.138.1.2) 0.350 ms 0.308 ms 0.297 ms
 2  foundry2.otemachi.wide.ad.jp (133.138.0.1) 0.961 ms 1.603 ms 1.553 ms
 3  cisco5.otemachi.wide.ad.jp (203.178.140.220) 181.694 ms 203.383 ms 199.252 ms
 4  210.132.94.77 (210.132.94.77) 1.807 ms 1.953 ms 1.713 ms
 5  gsr-ote1.kddnet.ad.jp (203.181.96.37) 1.872 ms 1.663 ms 2.350 ms
 6  tr-ote109.kddnet.ad.jp (203.181.96.74) 2.362 ms 2.198 ms 2.147 ms
 7  210.132.93.186 (210.132.93.186) 214.827 ms 218.536 ms 215.359 ms
 8  202.47.253.145 (202.47.253.145) 218.988 ms 217.795 ms 216.383 ms
 9  202.47.252.190 (202.47.252.190) 216.720 ms 217.435 ms 217.882 ms
10  202.183.160.121 (202.183.160.121) 216.964 ms 216.934 ms 216.781 ms
11  www.ait.ac.th (202.183.214.46) 219.197 ms 229.315 ms 217.640 ms
```

## tcpdump

- packet capture tool
  - capture the first N bytes of packets
- flexible filtering
  - e.g., capture only TCP SYN from host X
- enables detailed analysis
- limitations
  - huge volume
  - difficult to capture high-speed links

## tcpdump sample output

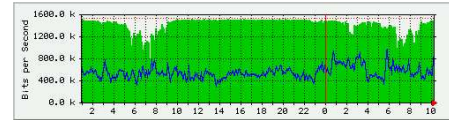
```
14:53:24.878901 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: S 1758089118:1758089118(0) win 57344
<miss 1440,nop,wscale 0,nop,nop,timestamp 77899233 0>
14:53:24.882544 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: S 959813947:959813947(0) ack 1758089119 win 16384
<miss 33160,nop,wscale 0,nop,nop,timestamp 0 77899233>
14:53:24.882597 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: ack 1 win 58548 <nop,nop,timestamp 77899233 0>
14:53:24.904230 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: P 1:451(450) ack 1 win 58548 <nop,nop,timestamp 77899236 0>
14:53:24.910081 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: P 1:324(323) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.912819 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 324:1764(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.912846 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: ack 1764 win 56785 <nop,nop,timestamp 77899236 0>
14:53:24.919719 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 1764:3204(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.920949 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 3204:4644(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.920988 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: ack 4644 win 53005 <nop,nop,timestamp 77899237 0>
14:53:24.921624 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: ack 4644 win 58001 <nop,nop,timestamp 77899237 0>
14:53:24.922177 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 4644:6084(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.929047 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 6084:7524(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.929086 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: ack 7524 win 55668 <nop,nop,timestamp 77899238 0>
14:53:24.930272 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 7524:8964(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.931643 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 8964:10404(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.931892 linux.csl.sony.co.jp.4804 > www.wide.ad.jp.http: ack 10404 win 52788 <nop,nop,timestamp 77899239 0>
14:53:24.938976 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 10404:11844(1440) ack 451 win 16384 [flowlabel 0xec414]
14:53:24.938104 www.wide.ad.jp.http > linux.csl.sony.co.jp.4804: 11844:13284(1440) ack 451 win 16384 [flowlabel 0xec414]
```

## SNMP (Simple Network Management Protocol)

- SNMP allows a remote user to
  - query information, store information, set traps
  - by UDP (unreliable)
- standardized set of traffic statistics
  - supported by most of routers, switches, host OS
  - many management/monitoring products
- MIB (Management Information Base)
  - tree structured database of SNMP objects
    - e.g., interfaces.ifTable.ifEntry.ifOutOctets
    - standard MIBs and private MIBs
  - get, set, get-next to access MIB
- limitations
  - supported statistics are limited
    - most counter statistics are hard-coded: e.g., interface counters
  - accessing to MIB objects is expensive

## MRTG

- popular tool to show SNMP data
- time series data aggregated over time
  - daily, weekly, monthly
- inbound/outbound traffic
  - can be used for other types of time series data
- RRDtool: successor of MRTG

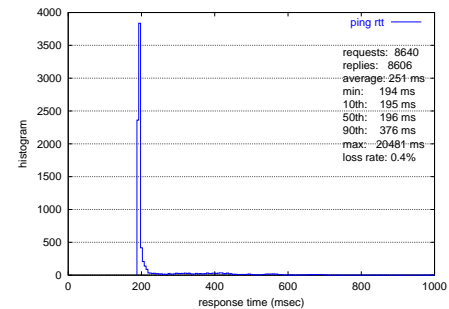


## real-world data

- one day ping measurement
  - from home in Tokyo to university in East Coast
- facts
  - 8640 queries, 8606 replies, 0.4% loss
  - average rtt: 251ms
  - stddev: 391ms
  - min rtt: 194ms
  - 10th: 195ms
  - 50th: 196ms
  - 90th: 376ms
  - max: 20481ms

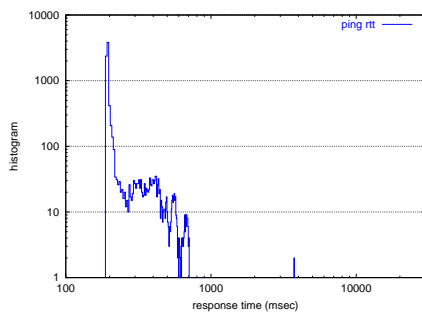
## ping round-trip time histogram

- most replies: 194-196ms



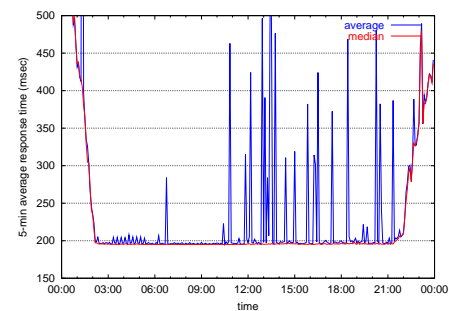
## ping round-trip time histogram in log scale

- log-plot to see scaling property
  - no scaling property in data



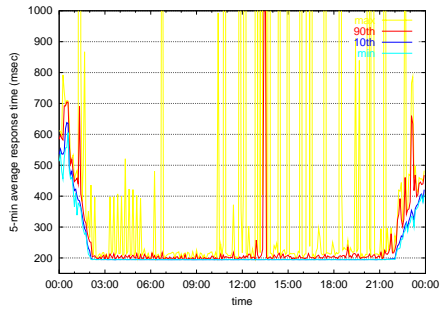
## daily plot (mean and median)

- median more stable than mean
- service degrades during 22:00 - 26:00



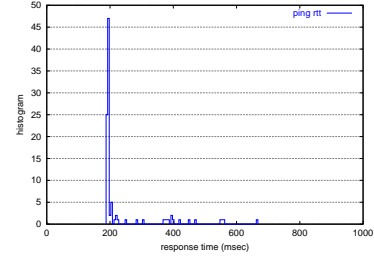
## tails of distribution

- daily plot (min, 10th, 90th, max)
  - minimum, maximum
  - 10th-percentile, 90th-percentile to remove outliers



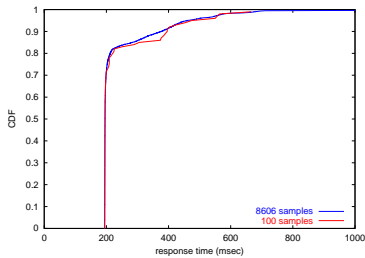
## limitations of histogram

- needs appropriate bin size
  - too small: each bin doesn't have enough samples (e.g., empty bins)
  - too large: only few regions available
- enough samples needed
  - histogram with 100 samples



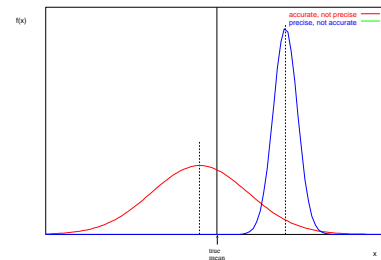
## cumulative distribution function (CDF)

- density function: probability of observing  $x$   
 $f(x) = P[X = x]$
- cumulative distribution function: probability of observing  $x$  or less  
 $F(x) = P[X \leq x]$
- better than histogram when
  - sample count is not enough or outliers are not negligible



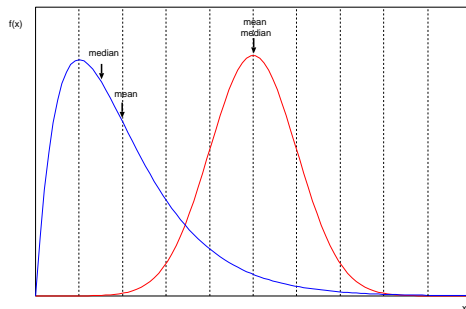
## sample average revisited

- accuracy
  - how close to true (population) mean
- precision
  - variance in data



## mean and median

- not equal if distribution is asymmetric



## average (mean)

average over  $n$  sample values

$$\bar{x} = \frac{1}{n} \sum_{i=1}^n x_i$$

variance

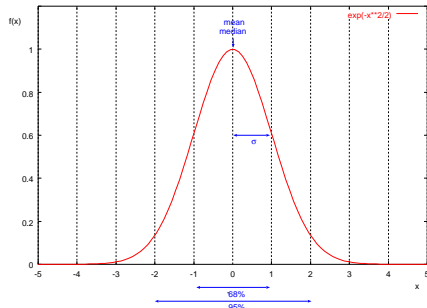
$$s^2 = \frac{1}{n-1} \sum_{i=1}^n (x_i - \bar{x})^2$$

standard deviation  $s$  (in the same unit as mean)

- sample mean (for large samples) follows normal distribution
  - central limit theorem (see statistics textbook)

## normal distribution

- 68% within (mean-stddev, mean+stddev)
- 95% within (mean-2\*stddev, mean+2\*stddev)



## confidence interval

- confidence interval for the mean
  - provides probabilistic bounds
  - tells how much uncertainty in the estimate

$$Prob\{c_1 \leq \mu \leq c_2\} = 1 - \alpha$$

(c1, c2): confidence interval  
 100(1 -  $\alpha$ ): confidence level

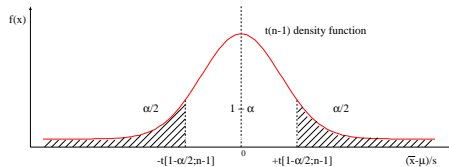
- e.g., with 95% confidence, the population mean is between c1 and c2
  - traditionally, 95 or 99% is used for confidence level

## confidence interval (cont'd)

- from central limit theorem
  - if observations are independent and samples come from the same population with mean  $\mu$  and standard deviation  $\sigma$
  - then, sample mean for large samples is normal distribution with mean  $\mu$  and standard deviation  $\sigma/\sqrt{n}$

$$\bar{x} \sim N(\mu, \sigma/\sqrt{n})$$

- increase sample size to get more accuracy
- $(\bar{x} - \mu) / (\sigma/\sqrt{n})$  for samples from normal populations
  - follows t(n-1) distribution



## how to use confidence interval for mean

- applications
  - provide confidence interval to show possible range of mean
  - from sample mean and stddev, compute how many trials are needed
    - to satisfy a given confidence interval
  - repeat measurement until a given confidence interval is reached
- summary:
  - be careful when you use average
  - sometimes, average is not so useful in Internet measurement

## measurement techniques

- management tools are useful but not designed for measurement
- next lecture:
  - types of measurement
    - throughput, delay, path, routing
  - data reduction techniques
    - filtering, aggregation, sampling
  - clock and timestamp

## summary

- overview of measurement issues
  - operational, engineering, scientific skills are needed
- popular management tools
  - ping, traceroute, tcpdump, SNMP
- using real ping data
  - histogram, CDF
- mean and confidence interval